# Luggage

#### Information about authorised hand luggage Adults and children

Hand luggage adequate to be carried in the closed compartment above the passenger seat or under the seat, with a maximum size of 115 cm: 55x40x20 cm.

- Economy class: 1 item up to 8 kg
- Executive class: 1 item up to 10 kg

**NOTE:** there may be some flexibility, depending on the equipment of the aircraft and/or the restrictions imposed by governmental regulation.

### Babies

- Baby food to consume during the flight
- 1 baby cot in the cabin or hull.
- Passengers with reduced mobility who use wheelchair, crutches or prosthetics:
- Besides the medical equipment, transport a maximum of two pieces of mobility equipment per handicapped person or person with reduced mobility, including electric wheelchairs, subject to a condition of 48 hours' notice and eventual space limitations on board the aircraft, as well as the application of the relevant legislation concerning dangerous goods (in conformity with Regulation (EC) n.º 1107/2006 of the European Parliament and the Council of July 5<sup>th</sup> 2006).

Passengers' wheelchairs may only be carried as registered luggage.

### Hand luggage Restrictions

For safety reasons and for your comfort, we are forced to limit the weight and size of the hand luggage accepted on board. During check-in, please check if your hand luggage is within the recommended limits and deliver it for labelling. Pay special attention to products deemed dangerous that may not be carried as luggage, which are specified in your ticket.

# There may be restrictions in transporting hand luggage and/or some types of sports equipment in some of the aircraft.

#### For more information contact our office. Hull Luggage

The free luggage allowance carried in the hull may be established based on the weight or number of pieces to be carried.

Observing the international standard for Workplace Safety and Health Conditions, euroAtlantic airways does not carry cases/volumes of more than 32 kg. Cases/volumes of more than 32 kg must be carried as cargo. Check below the luggage authorised for your flight.

### Piece concept

The piece concept is based on the number of pieces that a passenger may carry.

### Registered luggage

It is the luggage delivered to the responsibility of euroAtlantic airways and for which a luggage label is issued.

This luggage is carried in the hull and, for safety reasons, in the same aircraft in which the passenger travels.

Luggage must be identified with the passenger's name and address and duly closed, so as to guarantee safe transportation.

Checked-in luggage may not contain:

- Fragile and perishable objects;
- Essential medicines;
- Keys;

- Professional or academic documents;
- Samples;
- Passports or other identifying documents;
- Valuable objects (such as money, jewels, precious metals, glasses, contact lenses, prosthetics and all sorts of orthopaedic devices, personal computers or other related equipment, cell phones and other personal electronic devices, negotiable securities, transferable securities or other documents of value).
- Air transportation of dangerous items **is not allowed**, such as:
- Explosives, including detonators, fuses, grenades and mines;
- Gases, including propane gas and butane gas;
- Inflammable fluids, including gasoline and methanol;
- Inflammable solids and reactive substances, including magnesium, firelighters, fireworks and torches;
- Oxidisers and organic peroxides, including bleaches and car coating restoring kits;
- Toxic or infectious substances, including rat poison and infected blood;
- Radioactive material, including medicinal isotopes or other isotopes available in the market;
- Corrosive substances, including mercury, and vehicle batteries;
- Components of the fuel feeding system of vehicles that have contained fuel.
- The MSC (Most Significant Carrier) rule entered into force on April 1st 2011

If the longest or most significant route of the trip is not operated by euroAtlantic airways but by another airline, the rules and rates of the latter may apply also to flights and values of euroAtlantic airways.

If euroAtlantic airways operates the longest or more significant route of the trip, the rules and rates presently in force will apply.

### USA DOT (Department of Transportation Office) rule in force since August 23<sup>rd</sup> 2012

Concerning passengers whose origin or final destination is the USA, USA and foreign carriers must apply, for the whole itinerary, the same luggage permits and rates applicable at the **beginning of the passenger's trip. In the case of flights operated in «code**-share» that are part of an itinerary whose origin or final destination is the USA, USA and foreign carriers must apply, for the whole itinerary, the same luggage permits and rates of the carrier who sold the tickets, if they are different from those applied by the carrier who operates the flight.

### Extra Authorised Luggage

Refer to our office for more information.

### Special Cabin Luggage

Cabin luggage is the items that the passenger carries in the cabin but does not fit into free hand luggage, requiring blockage of additional seats to carry them.

Cabin luggage may refer to voluminous or fragile luggage, such as, for example, works of art, musical instruments or electronic equipment.

Acceptance thereof is subject to the following conditions:

- The pressure/weight exerted by the cabin luggage on the seat may not exceed 84kg/185lbs;
- For heavier weights or volumes with big dimensions it may be necessary to block more than one (1) seat. This number shall be defined by the carrier.

### **CARRYING SPORTS EQUIPMENT**

### **Golf Equipment**

Conditions to carry Golf Equipment\* (per route) Europe: EUR 35

All values included in this table apply per bag with equipment up to 32 kg. The sports equipment may be included in the free luggage carried in the hull, as long as within the weight limits and allowed dimensions: 23 kg / 32 kg and 158 cm (height + length + width). To be charged in the local currency, according to the daily exchange rate.

\* Golf Equipment is deemed to be the bag carrying all the equipment, including a pair of golf shoes.

**Note:** The conditions and values listed are valid only for flights operated by euroAtlantic airways. Depending on your airport of departure, a Service Issuance Rate may apply beyond the rates mentioned above.

These types of equipment must always be requested in the act of purchasing the ticket, stating the weight and measures thereof.

# There may be restrictions in transporting hand luggage and/or some types of sports equipment in some of the euroAtlantic airways aircraft. For more information contact us. Carrying boards

Kitesurf and Windsurf equipment and Surfboards must always be carried in an adequate bag, duly stowed. Passengers must always fill in the respective <u>Transportation Statement</u>. In the absence of this document, wrongly stowed equipment may not be accepted for check-in purposes and may, consequently, not be carried.

euroAtlantic airways takes no responsibility for possible damages caused during the trip to wrongly stowed boards and recommends purchasing insurance.

### Price Table (per route) Europe:

Boards (up to 200 cm)	EUR 50
Longboards (above 200 cm)	EUR 100
Kitesurf	EUR 50
Windsurf/Hang-Gliding	EUR 100

All values included in this table apply per bag with equipment up to 32 kg. The sports equipment may be included in the free luggage carried in the hull, as long as within the weight limits and allowed dimensions: 23 kg / 32 kg and 158 cm (height + length + width). To be charged in the local currency, according to the daily exchange rate.

**Note:** The conditions and values listed are valid only for flights operated by euroAtlantic airways. Depending on your airport of departure, a Service Issuance Rate may apply beyond the rates mentioned above.

These types of equipment must always be requested in the act of purchasing the ticket, stating the weight and measures thereof.

There may be restrictions in transporting hand luggage and/or some types of sports equipment in some of the euroAtlantic airways aircraft. For more information contact us. Skiing Equipment

### Price Table (per route) Europe:

Water- and snow ski EUR 50

All values included in this table apply per bag with equipment up to 32 kg. The sports equipment may be included in the free luggage carried in the hull, as long as within the weight limits and allowed dimensions: 23 kg / 32 kg and 158 cm (height + length + width). To be charged in the local currency, according to the daily exchange rate.

**Note:** The conditions and values listed are valid only for flights operated by euroAtlantic airways. Depending on your airport of departure, a Service Issuance Rate may apply beyond the rates mentioned above.

These types of equipment must always be requested in the act of purchasing the ticket, stating the weight and measures thereof.

There may be restrictions in transporting hand luggage and/or some types of sports equipment in some of the euroAtlantic airways aircraft. For more information contact us. Bicycles and Tandems

### **Transportation conditions**

- Any of these types of equipment may only be accepted as registered luggage to be carried in the hull.
- This equipment must be stowed with the handlebars sideways and pedals must be removed.
- Alternatively, the equipment must be covered with cellophane or similar and stowed in a cardboard box.
- We recommend that the handlebars be rotated to 90 degrees and firmly kept in that position. **Price Table (per route) Europe:**

Bicycles*	EUR 50
Tandems	EUR 100

All values included in this table apply per bag with equipment up to 32 kg. The sports equipment may be included in the free luggage carried in the hull, as long as within the weight limits and allowed dimensions: 23 kg / 32 kg and 158 cm (height + length + width). To be charged in the local currency, according to the daily exchange rate. Note: The conditions and values listed are valid only for flights operated by euroAtlantic airways. Depending on your airport of departure, a Service Issuance Rate may apply beyond

the rates mentioned above.

There may be restrictions in transporting hand luggage and/or some types of sports equipment in some of the euroAtlantic airways aircraft. **For more information contact us.** 

### Other sports equipment

<b>Price Table (per route) Europe:</b> Glider and Paraglider* Pole vault	EUR 100 EUR 100
Fishing	EUR 50
Other sports equipment	EUR 100

All values included in this table apply per bag with equipment up to 32 kg. The sports equipment may be included in the free luggage carried in the hull, as long as within the weight limits and allowed dimensions: 23 kg / 32 kg and 158 cm (height + length + width). To be charged in the local currency, according to the daily exchange rate.

\* It is deemed equipment of big dimensions, thus previous contact with euroAtlantic airways is mandatory.

### Important:

**Note:** The conditions and values listed are valid only for flights operated by euroAtlantic airways. Depending on your airport of departure, a Service Issuance Rate may apply beyond the rates mentioned above.

These types of equipment must always be requested in the act of purchasing the ticket, stating the weight and measures thereof.

# There may be restrictions in transporting hand luggage and/or some types of sports equipment in some of the euroAtlantic airways aircraft. For more information contact us.

• The equipment must be carried in an adequate bag.

### Forbidden Luggage

For safety reasons, it is forbidden to carry certain objects as hand luggage:

- **Guns, firearms and other devices that shoot projectiles:** devices that are or appear to be apt to be used to cause serious injuries by shooting a projectile;
- Neutralising devices: devices specifically destined to stun or immobilise;
- **Pointy or cutting objects:** objects that, due to their sharp point or cutting gables, may be used to cause serious injuries;
- **Working tools:** tools that may be used to cause serious injuries or to threaten the safety of the aircraft;
- **Hard-hitting instruments:** objects that may cause serious injuries if used to physically assault someone;
- **Explosives, inflammatory substances and devices:** explosive and inflammatory materials and devices that are or appear to be apt to be used to cause serious injuries or to threaten the safety of the aircraft;
- Fluids, Aerosols and Gels.

**Note:** Carrying fluids on board is authorised only in containers of a capacity up to 100 millilitres and without globally exceeding 1 litre per passenger. They must be stowed in a transparent plastic bag with an easy closing and opening system, with a size of 19cm x 20cm. **Electronic cigarettes** 

An electronic cigarette or e-cigarette is an electronic device that tries to emulate the act of smoking. It may be similar to a normal cigarette, both in format and operation, and may even simulate smoke, although it is vapour.

It has, generally speaking, 3 common elements:

- mouthpiece (cartridge)
- heating device (atomising chamber)
- Battery (normally, a rechargeable battery of lithium ions and an electronic system of coloured light issuing LEDs).

Although electronic cigarettes are not forbidden by law, using them on board may cause problems and consuming them is not allowed on board the aircraft of euroAtlantic airways. They may, nevertheless, be carried in the hand luggage.

### Portable Electronic Devices (PEDs)

### The use of the following devices is forbidden during all stages of the flight:

- Electronic cigarettes;
- *Walkie-talkies* / portable radios;
- Toys with remote control;
- "Wireless" equipment for computer;
- Stereo equipment, including pocket radios (AM/FM);
- Portable TV receivers;
- Bluetooth Devices;
- Devices transmitting radio frequencies similar equipment.

### Important:

In **flights to and from the United States of America** you may be subject to new checks of the hand luggage and to a detailed inspection of footwear and all electric and electronic devices you carry with you.

We inform that, for this destination, **carrying lighters is totally forbidden**, both in the hand luggage as in the Hull Luggage.

### **CARRYING GUNS**

### Important note:

A set €25 rate is charged for guns and ammunition carried for each route of the trip. This rate applies in both luggage computation methods: Weight Concept and Pieces Concept.

### The passenger must check-in **1 hour before the normal time**.

Carrying guns and ammunition is fully a responsibility of the passenger and is accepted only in the following conditions:

- Having guns or ammunition is not allowed in the cabin;
- During check-in they must be delivered unloaded, disassembled and conveniently packed;
- The passenger must have all documentation concerning the gun in order (carnet, permit to use and carry guns);
- Small guns, if declared during check-in, may be carried in registered luggage cases;
- Guns and ammunition containing explosive projectiles may not be carried as registered luggage;
- Ammunition may not be carried in amounts exceeding 5kgs / 11lb per passenger and per volume;
- Ammunition must be of small calibre and must not contain explosive projectiles. They must be stowed in a package with a sufficiently strong casing: wood, metal or fibre, protected from eventual collisions and prevented from moving in their inside.

Carrying guns in the United Kingdom

- Carrying firearms to/from the United Kingdom is allowed, with restrictions, by producing a permit to carry guns. You must also have a special authorisation/permit issued by the local police authority (in the United Kingdom). Guns must be carried with the passenger as personal luggage, subject to check-in.
- All handguns (guns/revolvers) are subject to restrictions under the legislation of the United Kingdom and may not be carried on board the aircraft of euroAtlantic airways. Carrying guns in Switzerland
- Carrying guns and ammunition deemed "war weapons" to/from Swiss territory is not allowed. **Carrying batteries**

The possibility of carrying a battery/lithium battery by air depends:

- on its configuration and watt-hour (Wh) capacity, in the case of rechargeable batteries/fuel cells,
- or on the lithium contents (LC), in the case of non-rechargeable batteries/fuel cells. Refer to the following table to know whether your battery/fuel cell may be accepted:

Watt-hour (Wh) capacity or Lithium contents (LC)	Configuration	Hand luggage	Hull Luggage	Operator approval
	Inserted in the Equipment	Yes	Yes	
up to 100 Wh (2g)	Replacement	Yes (no limits)	No	No
	Inserted in the Equipment	Yes	Yes	
from 100 to 160 Wh	Replacement	Yes (max. 2)	No	Yes
more than 160 Wh	Must be declared and carried in the concept of Cargo, in conformity with IATA Regulation concerning Dangerous goods.			

(To convert Amperes-hour (Ah) to Watts-hour (Wh), multiply Ah by tension.)

### **Transportation conditions**

• The terminals for battery/fuel cell replacement must be protected from short circuiting.

- Batteries/fuel cells must be carried inside the respective original package or adhesive tape must be applied to the terminals or, still, each battery/fuel cell must be put in an individual plastic bag.
- Replacement batteries/fuel cells may not be put in the Hull Luggage.
- Batteries/fuel cells inserted in equipment (laptop computers, cameras, cell phones, etc.) must be deactivated and may not be accidentally activated when they are put in the Hull Luggage.

### Examples of lithium batteries/fuel cells:

- Lithium batteries and fuel cells of small dimensions cover cell phone batteries, watch batteries, MP3 reader batteries, as well as most original laptop computer batteries. The maximum capacity of this type of batteries is 100 watts-hour (Wh).
- Lithium batteries and fuel cells of medium dimensions include bigger batteries and fuel cells, such as, for example, some long-duration batteries for laptop computers, as well as batteries used in professional audio-visual equipment. An "average" battery/fuel cell generates 100 to 160 watts-hour of energy.
- Lithium batteries and fuel cells of big dimensions are destined to industrial use. A rechargeable battery of big dimensions generates more than 160 watts-hour of energy. Batteries of big dimensions may be found in certain electric and hybrid vehicles, as well as mobility devices and motorcycles.

### **Exception for wheelchair battery**

Although batteries containing fluid that may leak are normally not allowed in cabin or hull luggage, they may be carried if they are part of the passenger's electric wheelchair. The battery must be removed from the wheelchair and carried in a special container.

If a passenger has a wheelchair with a battery containing fluid that may leak, you need to arrive at the airport early and inform the check-in staff.

### Liquid batteries (may leak)

These batteries are deemed dangerous cargo, but they may be accepted. The airline must be previously informed to guarantee that the handling requirements are in conformity with the regulations. **This type of batteries is accepted only as cargo.** 

### Dry batteries (watertight)

These batteries are not deemed dangerous cargo and must be thoroughly tested before a manufacturer may label the battery as dry and/or watertight. They are not accepted as Hull Luggage.

### Note:

Other types of batteries may be safely carried in the hand or hull luggage, such as nickelcadmium (Ni-Cad) and alkaline batteries/fuel cells, as long as they are protected from short circuiting.

### Recommendations about Luggage

Luggage must always be duly identified, with your name and, at least, your telephone number (if possible, your cell phone number).

# For greater safety, we suggest that you place information with your data inside each piece of luggage sent to the hull.

- Fragile, perishable objects, values or documents must not be carried as checked-in luggage.
- You must not exceed the luggage capacity, observing the limits.
- When you check in luggage you must check whether the receipt corresponds to the desired destination.
- When reclaiming luggage at arrival, you must make sure that the label number corresponds to the receipt number.
- Complaints about luggage irregularities must be immediately communicated to the employees of euroAtlantic airways when reclaiming or becoming aware of loss, before leaving the luggage reclaim precinct.

• For your own safety, euroAtlantic airways advises: **do not carry third-party items without knowing their contents.**